

BICYCLE FRAME AND COMPONENT WARRANTY POLICY



SPECIALIZED LIMITED WARRANTY

Specialized Bicycle Components, Inc. (“Specialized”), a California corporation located at 15130 Concord Circle, Morgan Hill, California 95037, makes the following “Limited Warranty” concerning Specialized bicycles and framesets:

LIMITED LIFETIME WARRANTY ON BICYCLE FRAMES AND FRAMESETS

Specialized warrants to the original owner for the lifetime of the original owner of each new Specialized bicycle or frameset that the bicycle frame or frameset when new is free of defective materials and workmanship. The Lifetime Limited Warranty is conditioned upon the bicycle being operated under normal conditions and use, and properly maintained. This Limited Warranty does not apply to paint/finish or components attached to the bicycle/frameset such as front forks, wheels, drive train, brakes, seat post, handlebar and stem, or any suspension related parts or components. Paint/finish, components attached to the bicycle/frameset such as front forks, wheels, drive train, brakes, seat post, handlebar and stem, or any suspension related parts or components are covered under the limited one (1) year warranty. This Limited Warranty is void if the bicycle or frameset was not purchased new or not properly assembled by an authorized Specialized dealer.

LIMITED ONE (1) YEAR WARRANTY ON COMPLETE BICYCLE

Specialized warrants to the original owner of each new Specialized bicycle that this bicycle, when new, is free of defective materials and workmanship. This Limited Warranty shall expire one (1) year from the date of the original purchase from an authorized Specialized dealer and is conditioned upon the bicycle being operated under normal conditions and use, and properly maintained. This Limited Warranty is void if the bicycle was not purchased new from or not properly assembled by an authorized Specialized dealer.

LIMITED ONE (1) YEAR WARRANTY ON SUSPENSION ATTACHMENTS AND SUSPENSION RELATED EQUIPMENT

Specialized warrants to the original owner of each new Specialized bicycle or frameset that the suspension attachment points, and suspension related equipment (including pivot points, bushings, shock units, front suspension forks, chain stays and seat stays, shock links, fasteners) when new are free of defective materials or workmanship. Some branded suspension equipment may have additional warranty coverage offered by the specific manufacturer. Please check in your owner’s manual pack for information regarding these warranties or check with your authorized Specialized dealer for details.

ADDITIONAL CONDITIONS

This Limited Warranty is made only to the original owner of a new Specialized bicycle or frameset purchased from an authorized Specialized dealer. This Limited Warranty is not transferable. To exercise the rights under this Limited Warranty, the bicycle or frameset must be presented to an authorized Specialized dealer, together with a receipt, bill of sale, or other appropriate written proof of purchase which identifies the bicycle or frameset by serial number. Only authorized Specialized dealers are authorized to perform warranty service under this Limited Warranty. Should this bicycle, frameset, or any part be determined by Specialized to be covered by this Limited Warranty, it will be repaired or replaced, at Specialized’s sole option, which will be conclusive and binding. The original owner shall pay all labor charges connected with the repair or replacement of all parts. Under no circumstances does this Limited Warranty include the cost of travel or shipment to and from an authorized Specialized dealer. Such costs, if any, shall be borne by the original owner. This Limited Warranty does not apply to normal wear and tear, nor to claimed defects, malfunctions or failures that result from abuse, neglect, improper assembly, improper maintenance, alteration, collision, crash, or misuse. For questions concerning warranty issues, customers can call Specialized Customer Service at 877.808.8154.

USEFUL PRODUCT LIFE CYCLE

Every Specialized bicycle and frameset has a useful product life cycle. The length of that useful product life cycle will vary with the construction and materials of the bicycle or frameset, the maintenance and care the bicycle or frameset receives over its useful product life cycle, and the type and amount of use the bicycle or frameset is subject to. Use in competitive events, trick riding, ramp riding, jumping, aggressive riding, riding on severe terrain, riding in severe climates, riding with heavy loads, commercial activities and other types of nonstandard use can dramatically shorten the useful product life cycle of a Specialized bicycle or frameset. ALL SPECIALIZED BICYCLES AND FRAMESETS SHOULD BE PERIODICALLY CHECKED BY AN AUTHORIZED SPECIALIZED DEALER for indicators of stress and/or potential failure, including cracks, deformation, corrosion, paint peeling, dents, and any other indicators of potential problems, inappropriate use, or abuse. These are important safety checks and very important to help prevent accidents, bodily injury to the rider, and shortened useful product life cycle of a Specialized bicycle or frameset.

THIS IS AN INTEGRATED AND FINAL STATEMENT OF SPECIALIZED'S LIMITED WARRANTY. SPECIALIZED DOES NOT AUTHORIZE OR ALLOW ANYONE, INCLUDING ITS AUTHORIZED DEALERS, TO EXTEND ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, FOR SPECIALIZED. NO OTHER REPRESENTATION, AND NO STATEMENT OF ANYONE BUT SPECIALIZED, INCLUDING A DEMONSTRATION OF ANY KIND BY ANYONE, SHALL CREATE ANY WARRANTY REGARDING THIS BICYCLE OR FRAMESET. ALL OF THE REMEDIES AVAILABLE TO THE ORIGINAL OWNER ARE STATED HEREIN. IT IS AGREED THAT SPECIALIZED'S LIABILITY UNDER THIS LIMITED WARRANTY SHALL BE NO GREATER THAN THE AMOUNT OF THE ORIGINAL PURCHASE PRICE AND IN NO EVENT SHALL SPECIALIZED BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

DISCLAIMER

All other remedies, obligations, liabilities, rights, warranties, express or implied, arising from law or otherwise, including but not limited to, any claimed implied warranty of merchantability, any claimed implied warranty arising from course of performance, course of dealing or usage of trade, and any claimed implied warranty of fitness, are disclaimed by Specialized and waived by the original owner. Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. If any provision is found unenforceable, only that provision shall be stricken and all others shall apply. This Limited Warranty does provide the original owner with certain legal rights and recourse and the original owner may possess other rights or recourse, depending on the state, jurisdiction, country, or province.

WARNING

Not every bicycle and component is made for every conceivable use. A road bike, for example, is not suitable for off-road riding. Also, some bicycles and components are built to be lightweight, which means they may not be appropriate for riders who are approaching 250 pounds in weight (over 240 pounds, for example). Riders approaching 250 pounds in weight should not ride any bicycle equipped with Specialized-branded composite seat posts, handlebar stems, or handlebars.

Failure to follow this warning may result in catastrophic failure of the component or bicycle, which may lead to serious personal injury or death.

SPECIALIZED BICYCLE COMPONENTS

15130 Concord Circle, Morgan Hill, CA 95037 (408) 779-6229

Please note all instructions are subject to change for improvement without notice.
Please visit www.specialized.com/tech for periodic tech updates.
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